



**Stowarzyszenie
Staszicowskie**



JOHANNITER
Akademie Mitteldeutschland



Co-funded by
the European Union



SimPRENA

Simulation 13

Role-play card 1

Paramedics Role Card



SimPRENA

Paramedics Role Card

Character:

You are two paramedics responding to a call about a possible ear problem.

Situation:

You arrive at the flat of an older man who appears confused and keeps pointing to his ear. After some miscommunication, you realize his hearing aid battery is dead. You attempt to help, but your communication methods are inconsistent — speaking too loudly, not facing him, or talking over each other. You feel unsure how to proceed and a bit flustered.

Key tasks:

Work together to communicate effectively. Speak clearly, face the patient when talking, and avoid over-explaining or using overly simple language. When the patient expresses frustration, acknowledge his feelings respectfully. Consider practical solutions — like using pen and paper for communication or asking a neighbour for a replacement battery.